

MDHIN PHARMACY PARTICIPATION AGREEMENT

Version 4.5

This Pharmacy Participation Agreement and Payer Setup Addendum ("Agreement") is entered into between MDHIN Corporation ("MDHIN") and the undersigned Pharmacy. This Agreement governs the Pharmacy's participation in the MDHIN network, including pharmacy-based clinical services, dispensing under the MDHIN formulary, use of MDHIN Pathways, and adjudication, claims submission, and billing through MDHIN-supported workflows.

1. Purpose

Pharmacy will participate in the MDHIN network and may provide eligible services to MDHIN members and other eligible patients under RxDirectCare and related MDHIN programs. This Agreement is intended to support: (a) pharmacy-based clinical encounters where permitted by law; (b) dispensing of medications that appear on the then-current MDHIN formulary and fee schedule; and (c) use of MDHIN Pathways and related MDHIN claims, billing, eligibility, and transaction services.

2. Services

Where permitted by applicable law, scope of practice, protocol, collaborative arrangement, and CLIA-waiver status, Pharmacy may provide or support:

- Minor illness / sick visit support, including common acute conditions under approved workflow or protocol.
- Wellness visits, nutrition guidance, lifestyle counseling, and chronic condition support.
- Care coordination, medication review, adherence support, and personalized therapy support.
- Point-of-care testing (POCT), including but not limited to A1C, lipid panel, strep, flu, and COVID, only where allowed and where Pharmacy maintains a valid CLIA waiver.
- Test-and-treat services, including rapid testing plus protocol-based assessment, only where allowed by law and program rules.
- Dispensing of covered medications from the MDHIN formulary pursuant to a valid prescription, standing order, protocol, or other lawful authorization.

2A. MDHIN Pathways

Pharmacy may use MDHIN Pathways to identify available clinical services, payer or program opportunities, patient engagement activities, and applicable billing pathways based on program requirements, patient eligibility, state requirements, payer rules, and Pharmacy capabilities. Pathways information is intended to support workflow and opportunity identification and remains subject to applicable law, payer requirements, program terms, and MDHIN operating instructions.

MDHIN Pathways does not perform or guarantee payer eligibility or coverage verification. Pathways uses MDHIN-developed rules and algorithms to identify services or claims that may qualify for processing based on available information. Any Pathways result is informational and does not constitute confirmation of coverage, reimbursement, or payment. Final eligibility, coverage, adjudication, and payment are determined by the applicable payer or program. MDHIN is not responsible for denied claims, non-payment, underpayment, or other payer reimbursement decisions.

3. MDHIN Formulary and Dispensing

Pharmacy may dispense medications only from the current MDHIN formulary and according to the fee schedule and operating rules issued by MDHIN. The formulary may include a limited list of low-cost generic medications and other approved products designated by MDHIN from time to time.

- Only formulary items approved by MDHIN for adjudication under the MDHIN BIN/PCN may be processed under this program.
- Each medication claim must identify the actual dispensed product and NDC, together with any other payer fields, service codes, or submission elements required by MDHIN.
- Pharmacy agrees not to substitute non-formulary products for MDHIN-covered items unless separately authorized and documented.
- MDHIN may update the formulary, eligible NDC list, reimbursement amounts, and operational instructions on prior notice to Pharmacy.

4. Reimbursement and Fee Schedule

Reimbursement amounts may vary based on the applicable MDHIN program, RxDirectCare benefit, payer arrangement, service, or other program requirements and may be updated by MDHIN from time to time.

Category	Submission Method	Reference Code	Reimbursement
Pharmacy Visit	Billing Portal or BIN workflow	Current MDHIN service / pseudo-NDC schedule	Per applicable program, payer arrangement, or current MDHIN fee schedule
POCT	Billing Portal or BIN workflow	Current MDHIN service / pseudo-NDC schedule	Per applicable program, payer arrangement, or current MDHIN fee schedule
PGx Support	Program-specific only	Current MDHIN service / pseudo-NDC schedule	Per applicable program
Hearing Support	Program-specific only	Current MDHIN service / pseudo-	Per applicable program

		NDC schedule	
Formulary Medication Dispensing	Pharmacy Management System via MDHIN payer setup	Actual formulary NDC	Per applicable program or current MDHIN formulary fee schedule

For formulary medications, reimbursement is based on the current MDHIN formulary and fee schedule, which may be expressed as a flat fee, ingredient-cost-included fee, or other reimbursement methodology communicated by MDHIN. Pharmacy acknowledges that covered medication reimbursement includes the amount established by MDHIN for the applicable product or category and is limited to approved formulary items.

For non-MDHIN members, submission or processing of a claim through MDHIN does not constitute a guarantee of reimbursement or establish a payment amount. Payment, if applicable, is determined by the applicable payer, program, or other reimbursement arrangement.

4A. Usual & Customary (U&C) Pricing

MDHIN program reimbursement, including reimbursement inclusive of medication cost and dispensing compensation, does not establish or alter the Pharmacy's Usual & Customary (U&C) price. Pharmacy remains responsible for applicable U&C pricing requirements.

4B. Transaction, Adjudication, and Non-Member Claim Processing Fees

In addition to any reimbursement amounts, MDHIN may assess operational transaction, adjudication, routing, or processing fees related to claims submitted through the MDHIN platform, BIN/PCN workflow, eligibility system, billing portal, MDHIN Pathways, or related claim routing infrastructure.

Fee Category	Description	Standard Fee
Non-Member Claim Processing Fee	Applied to non-member claims submitted for MDHIN review, routing, adjudication support, reprocessing, or downstream billing workflow.	\$3.00 per submitted claim
BIN / PCN Transaction Routing Fee	Applied to claims routed through the MDHIN BIN/PCN infrastructure for adjudication, eligibility validation, or transaction processing.	As communicated by MDHIN
Adjudication / Platform Transaction Fee	Applied to claims or transactions processed through the MDHIN eligibility, encounter, Pathways, or claims processing platform.	As communicated by MDHIN

Additional terms:

- Transaction fees may be deducted from reimbursement amounts or invoiced separately by MDHIN.
- Fees apply regardless of claim approval, denial, pend status, or downstream payer reimbursement unless otherwise specified by MDHIN.
- MDHIN may update transaction fee schedules, routing fees, and operational charges upon written notice or updated companion documents.
- Certain workflows may involve claim routing, payer validation, eligibility review, encounter processing, reprocessing, or downstream billing activities performed by MDHIN or designated processing entities.

5. Billing Options

- MDHIN Billing Portal: Pharmacy may verify eligibility and submit eligible services through the MDHIN eligibility / billing process in accordance with MDHIN instructions.
- Pharmacy Management System Adjudication: Pharmacy may submit claims through the MDHIN payer setup using the MDHIN BIN, PCN, Group, and any related claim routing instructions provided by MDHIN.
- BIN/PCN workflow may be used both for clinical service categories identified by MDHIN and for covered formulary medication dispensing where activated by MDHIN.
- MDHIN Pathways may be used to identify applicable services, programs, billing pathways, and submission requirements.
- MDHIN Claims & Billing may provide additional claims submission, billing, routing, adjudication, reprocessing, or related services based on Pharmacy, payer, and program requirements. Additional services, configurations, integrations, or transaction volumes may be subject to separate fees. Contact MDHIN for a quote.
- Claims submitted through MDHIN-supported workflows may be subject to applicable transaction, processing, billing, or other service fees established by MDHIN.

6. Pharmacy Management System / Payer Setup Requirements

Pharmacy agrees to work with its pharmacy management system vendor, switch, PSAO, or internal IT team to configure MDHIN as an available payer for adjudication.

Required Payer Setup Field	MDHIN Configuration
BIN	028653
PCN	MDHIN
Group	RxDirectCare
Payer Name	MDHIN / RxDirectCare (or as otherwise instructed by MDHIN)

Formulary Claims	Submit actual covered formulary NDCs pursuant to current MDHIN formulary
Clinical Service Claims	Submit the then-current MDHIN pseudo-NDC, service code, or other submission identifier when supported by the Pharmacy Management System and as instructed by MDHIN

- Pharmacy will make commercially reasonable efforts to have the MDHIN BIN / PCN loaded and active in its Pharmacy Management System so that adjudication may occur in a standard pharmacy claim workflow.
- Pharmacy will use the current MDHIN payer setup document, formulary list, NDC list, pseudo-NDC / service-code schedule, fee schedule, and companion instructions supplied by MDHIN and will implement updates as they are released.
- MDHIN may add, modify, replace, or retire pseudo-NDCs, service codes, submission identifiers, and related claim fields through its then-current companion materials without requiring an amendment to this Agreement.
- If the Pharmacy Management System requires additional payer mapping, pharmacy network routing, processor control, NCPDP identifiers, or companion setup steps, Pharmacy and MDHIN will cooperate in good faith to complete the configuration.
- Pharmacy shall notify MDHIN promptly if claims reject, do not adjudicate correctly, or require updated payer setup information.

MDHIN Pharmacy Operations and Submission Instructions. Pharmacy agrees to follow the then-current MDHIN / RxDirectCare Pharmacy Submission Instructions and Clinical Service Key, including applicable payer setup, BIN/PCN/Group information, transaction requirements, pseudo-NDCs, service codes, Pathways references, claim submission instructions, reversal procedures, and related operational requirements. The then-current version of these materials, as updated by MDHIN from time to time, is incorporated into this Agreement by reference.

7. Claim Submission Rules

- All claims must be supported by appropriate eligibility verification, documentation, and legal authority for the service or medication dispensed.
- Where required, claims must include a Visit ID, appropriate diagnosis information, modifier requirements, DUR/PPS information, or any additional claim fields communicated by MDHIN.
- For formulary dispensing, the actual dispensed NDC must match the approved formulary item and quantity dispensed.
- Clinical service submissions must use the then-current MDHIN pseudo-NDC, service code, or submission identifier applicable to the service and workflow.
- MDHIN may revise claim submission specifications, required fields, routing instructions, billing formats, and related workflows as payer, program, regulatory, or operational requirements change.
- Pharmacy will retain records sufficient to support audits, member inquiries, reversal activity, and payment reconciliation.

8. Pharmacy Requirements and Compliance

- Maintain all required pharmacy licenses, permits, registrations, and professional oversight.
- Maintain a valid CLIA waiver for any POCT performed by the pharmacy, where required.
- Comply with HIPAA, applicable federal healthcare requirements, NCPDP transaction standards, applicable U&C pricing requirements, and all applicable state law.
- Provide services only within the scope permitted in the state where the service is furnished and in accordance with applicable collaborative practice, protocol, or prescriber authorization requirements.

9. Updates to Program Materials

MDHIN may update the formulary, covered medication list, fee schedule, payer setup instructions, pseudo-NDCs, service codes, submission identifiers, billing codes, claim submission rules, Pathways workflows, and operational workflows upon written notice or through updated companion materials. Pharmacy agrees to use the then-current MDHIN materials for all subsequent submissions.

10. Term and Termination

Either party may terminate this Agreement upon thirty (30) days' written notice. MDHIN may suspend or terminate participation immediately for cause, including licensure issues, fraud, safety concerns, billing irregularities, or failure to comply with program requirements.

11. Confidentiality

Pharmacy shall maintain the confidentiality of all MDHIN member information and comply with HIPAA and other applicable privacy and security laws.

12. General Provisions

- Participation in MDHIN does not create an insurance relationship between MDHIN and Pharmacy.
- Pharmacy participates as an independent provider / contractor and is responsible for its own professional judgment and legal compliance.
- This Agreement shall be interpreted to comply with applicable federal law and the laws of the state in which the Pharmacy is domiciled or licensed to furnish the relevant service, unless the parties otherwise agree in writing.
- This Agreement may be supplemented by exhibits, payer setup sheets, formulary updates, fee schedules, pseudo-NDC / service-code schedules, Pathways materials, workflow documents, claims and billing specifications, or program notices issued by MDHIN.

By submitting the Pharmacy Participation Form, Pharmacy acknowledges and agrees to this Agreement and confirms it has authority to bind the organization. Submission constitutes a legally binding acceptance, effective as of the submission date.

Exhibit A – Core MDHIN Payer Setup Summary

For operational use, the following summary is intended to be loaded into the Pharmacy Management System and used with the current MDHIN companion documents:

- BIN: 028653
- PCN: MDHIN
- Group: RxDirectCare
- Clinical service claims: use the then-current MDHIN pseudo-NDC / service-code schedule supplied by MDHIN. Codes may be added, modified, replaced, or retired as MDHIN programs and claim workflows evolve.
- Formulary medication claims: adjudicate using actual approved formulary NDCs and the current MDHIN fee schedule.
- Current formulary, NDC list, pseudo-NDC / service-code schedule, reimbursement schedule, Pathways instructions, and claims/billing companion materials are maintained by MDHIN and incorporated into this Agreement by reference.
- Operational Reference: MDHIN / RxDirectCare Pharmacy Submission Instructions and Clinical Service Key, then-current version (currently V10.1), together with the then-current MDHIN formulary and reimbursement schedule, are incorporated into this Agreement by reference.
- Additional MDHIN claims, billing, routing, adjudication, integration, or configuration services may be available. Contact MDHIN for a quote.